

Ova Syadhira Pramondari



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About Me

An Information Systems graduate from Telkom University with strong interest in system analysis, UI/UX design, and IT support. Experienced in the Center of Excellence (CoE) Smart City, contributing to the development of a digital ticketing system (TOAST) for Keraton Kasepuhan Cirebon and conducting research related to Smart Environment. Possesses solid technical and communication skills through roles as a laboratory assistant and teaching assistant, and is passionate about creating efficient, user-centered system solutions.

Education

Telkom University, Diploma in Information Systems September 2022 - November 2025

Relevant Courses: Algorithm and Programming, Systems Analysis and Design, Web Programming, Database, IT Project Management, Software Testing, and UI/UX Design

Work Experience

Intern - Junior System Analyst

Center of Excellence Smart City, Telkom University | July 2024 – July 2025

- Developed the TOAST (Two-Way Application Ticketing System) for Keraton Kasepuhan Cirebon in collaboration with PT Curaweda.
- Created UML diagrams and technical documentation as the foundation for system development.
- Designed UI/UX prototypes for the admin and financial modules.
- Contributed to the IoT-based waste management project at Telkom University.

Laboratory Assistant (IT Support Role)

Faculty of Applied Science, Telkom University | June 2023 – August 2024

- Performed installation, configuration, and routine maintenance for over 40 laboratory PCs.
- Provided technical and troubleshooting support for hardware, software (XAMPP, Anaconda), and networking issues.
- Conducted OS cloning using Acronis for standardized setups.
- Managed inventory of network devices, IoT equipment, and software resources.

Teaching Assistant – Algorithm and Programming

Faculty of Applied Science, Telkom University | September 2024 – January 2025

- Guided over 30 students in understanding logic and programming structures.
- Assisted in debugging, evaluating practical assignments, and preparing learning materials.
- Collaborated with lecturers in material development and student performance assessment.

Intern - Associate Project Manager

PT Avatar Solusi Digital | Desember 2025 – Februari 2026

- Gathered and analyzed client requirements; prepared PRDs and meeting minutes.
- Designed business flows and UML diagrams (Use Case, Activity Diagrams).
- Coordinated with developers to ensure features aligned with business needs.
- Created and executed UAT test scenarios and documented defects.

Projects

(TOAST) Two-Way Application Ticketing System | *System Analyst & UI/UX Designer*

- Designed UML diagrams and UI/UX prototypes for the digital ticketing system of Keraton Kasepuhan Cirebon, including an admin module for ticket monitoring and management.

Smart Waste Management System (Tel-U Waste Bank) | *Data & System Analyst*

- Analyzed system requirements and simulated Raspberry Pi and camera placement for an automated waste classification system supporting the Smart Environment concept.

TANELA – Tanah Sejahtera (Student Creativity Program) | *Machine Learning & System Analyst*

- Developed a machine learning-based application for soil suitability classification and created the corresponding data model and system documentation.

Achievements

2nd Place – National UI/UX Design Competition, Universitas Sebelas Maret (UNS) | November 2024

- Developed a mobile app prototype using Design Thinking and User Experience (UX) principles in a national inter-university competition.

Technical Skills

- System Analysis: UML, ERD, SRS, URS, UAT
- UI/UX Design: Wireframing, Prototyping, Figma
- Web Programming: HTML, CSS, PHP, JavaScript, Laravel
- Network & PC Maintenance: Troubleshooting, Configuration
- Database Management: MySQL, Oracle

Interpersonal Skills

- Team collaboration and effective communication
- Critical thinking and problem solving
- Time management and accountability
- Adaptability to new technologies